

Top 10 Questions

Community, I participate in the Openmoko community because ...							
No.	Question	N	Min	Max	Mean	Std. Deviation	Ranking
1	Openmoko, Inc's products (specifically the Neo 1973 & Freerunner) are built with Free and Open Source Software. (FOSS)	177	1	5	4.26	1.301	1
2	there are many successful and well known developers participating in the Openmoko project.	177	1	5	3.42	1.036	23
3	it increases my skills and knowledge.	177	1	5	3.92	1.132	8
4	I can improve my personal reputation by working on the Openmoko project.	177	1	5	3.22	1.099	34
5	I support FOSS development.	177	1	5	4.12	1.286	3
6	I believe that my ideas or suggestions have been considered in the Openmoko project.	177	1	5	3.37	0.987	26
7	I love to share my accomplishments with other people.	177	1	5	3.83	1.019	13
8	I can be involved in Openmoko, Inc's various product development efforts.	177	1	5	3.24	1.071	33
The Openmoko Community's impact on Product Development, During the product development, the Openmoko community ...							
9	provides many innovative ideas to Openmoko, Inc.	177	1	5	3.84	1.103	12
10	helps to polish the Neo 1973's and Freerunner's applications.	177	1	5	3.85	1.183	10
11	helps to speed up the engineering schedule for new products.	177	1	5	3.14	1.002	35
12	improves the efficiency of Openmoko, Inc's products.	177	1	5	3.62	1.076	19
13	helps to do product testing and helps to debug software errors for Openmoko, Inc.	177	1	5	4.06	1.265	4
14	brings in new technologies to Openmoko, Inc.	177	1	5	3.44	1.049	22
15	allows Openmoko, Inc. to better understand consumers' needs, so that Openmoko, Inc. can build a product which meets market demands.	177	1	5	3.64	1.231	18
16	motivates people to use Openmoko software to develop other FOSS projects.	177	1	5	3.72	1.147	17
17	encourages people to build their own businesses around the Openmoko project.	177	1	5	3.32	1.094	29
Management and Operation, Openmoko community may help....							
18	Openmoko, Inc. to build a simpler company organization.	177	1	5	3.07	0.942	36
19	to reduce the cost of human resources for Openmoko, Inc.	177	1	5	3.38	1.070	25
20	to improve Openmoko, Inc's profits.	177	1	5	3.35	1.023	27
21	to decrease Openmoko, Inc's research and development expenses.	177	1	5	3.35	1.088	28
22	to define Openmoko, Inc's direction for product development.	177	1	5	3.52	1.108	21
23	Openmoko, Inc. to become a global company.	177	1	5	3.41	1.100	24
24	Openmoko, Inc. to recruit some excellent developers or employees.	177	1	5	3.81	1.157	14
25	in attracting attention and the resources from local governments for promoting the FOSS movement.	177	1	5	3.31	1.082	30
26	in improving product quality.	177	1	5	3.94	1.197	7
27	in building a tighter or stronger relationship between the customers and the Openmoko, Inc.	177	1	5	3.85	1.189	11
The Openmoko community's impact on sales and marketing							
28	The Openmoko community may help to increase the loyalty of customers toward Openmoko brand.	177	1	5	3.77	1.043	15
29	The Openmoko community may help that customers prefer the Openmoko brand.	177	1	5	3.72	1.048	16
30	The Openmoko community may help Openmoko, Inc. to become a better known company.	177	1	5	3.96	1.135	6
31	I would buy Openmoko products because they are open source.	177	1	5	4.21	1.331	2
32	I would buy Openmoko products because I like this brand.	177	1	5	3.28	1.070	31
33	I would buy Openmoko products because the prices are reasonable.	177	1	5	3.28	0.981	31
34	I would also buy others open source products.	177	1	5	3.98	1.336	5
35	I would be glad to recommend Openmoko products to my friends.	177	1	5	3.58	1.246	20
36	I would like to be Openmoko distributor.	177	1	5	2.58	1.351	37
37	Linux is best choice for developing software platforms for mobile devices.	177	1	5	3.90	1.220	9

Item	Question	Counts
Occupation	Administration	6
	Business/sales/Marketing	6
	Engineering/production	20
	IT/MIS	33
	Operation/sourcing/procurement	1
	Research&Developemnt/Software engineer	31
	Research&Development/Hardware engineer	2
	Student/Teacher	58
	None	7
Education	Other	13
	High school	42
	Bachelor	66
	Master	48
	PhD	9
Age	Other	12
	16~25 years old	63
	26~35 years old	70
	36~45 years old	34
Gender	above 45 years old	10
	Female	5
Identification	Male	172
	Customer	75
	Developer	56
	Distributor	3
	Employee	13
	Subscriber	26
Resident	Other	4
	Africa	1
	America	24
	Asia	16
	Europe	131
	Oceania	5

No.	Comments and Suggestion
1	Looks good for me. Well done, Harry.
2	Hard to answer :(
23	beside the freerunner i would buy the gta03 too
24	Please don't forget to publish full results on the web and the short summary of results to community mailing list.
25	openmoko has an unblemished brand for open source. things would changed if it started losing this ideology
31	if I missed any questions , it will prompt me the message , but it won't backward to the page, I have to reload the page. It looks like you will lost data.
51	As usual with this sort of survey many of the answers should really be 'it depends.' The question about recommending to friends is a fine example. I have recommended it to a few skilled friends, but it would be useless for most of my friends as it isn't yet usable as an everyday phone out of the box.
54	what is RD/HW and RD/SW and IT/MIs (hw=hardware?, sw=shareware?)
61	Some of the questions assume that the openmoko community has free access to plans and proposals, and can comment on them in advance. Many times in the past, new work has simply been dropped from on-high, invalidating community efforts, with no notice other than cryptic comments about 'cool upcoming stuff'.
65	Questions could've been spell checked. Sometimes it wasn't quite clear whether the question is about the current situation or what i think it should be like. I don't know if it came across, but i think Openmoko Inc. is pretty useless on the software side of things. However you need a company to produce the hardware, so i'm fine although they pretty much fucked up the first 3 releases. But SHR is coming...
74	- "may" is very vague and is true most of the time. - Linux is a kernel, GNU(/Linux) is an operating system. - I prefer Free software over open source.
75	None, great survey :)
76	Not pleased about we have to wait so much to fix some bugs like the GSM firmware (I still wait a bootable/SD solution, I don't want to take the risk to flash the calypso chip manually). Also, I think its a bit mess with the development. TOO many distros, a lot of them are not so usefull to use the Freerunner as "phone" (too slow etc) , QTopia extended is a nice option, BUT I have a feeling that is not "pushed" anymore from TRolltech (now Nokia) to the Openmoko. Android is still buggy...
85	It is not invasive as the previous one that somebody sent from ETH. Well done :-)) I didn't fill out the last one because it asked for too much.
89	RD/HW and RD/SW, what do they stand for? there's space here for a full description! I'd like to see the result of this survey if possible!
93	Ask the reverse at times. I hate to "agree" so much with everything :~)
118	The basic software stack is not stable, such as phone, bluetooth, wifi ..., this result you lost more developer for higher application(games, IM ...). But the nokia's N800/N810, the basic function is stable, more fan's port the more application on it.
119	although there is a long section on how the community can help openmoko, there are no questions about whether openmoko will take that advice, or to what extent they have done so in the past
122	openmoko is not a FOSS project! they try to use people like us (developer) to work for them for FREE!
130	IMHO, the price for the Openmoko products, must be a lot lower then the competitors. And a minimal level of working fuctionality (IE as a very simple, but working, phone) must be granted out of the box. This can help the diffusion behind friends of a working product for *normal* people (not geek). Thank you for the survey ;-)
132	Keep up the good work!
142	I don't have appropriate knowledge for some of the answers (especially concerning internal affairs at Openmoko, inc.) and there was no 'no idea' button available..
151	OpenMoko is still too geeky. Stable software releases (including applications that support the core-functionality of GSM, GPRS, WiFi and GPS), user guides and easy installation guides are still missing. As long as this is the case OpenMoko will not become attractive to the end-customer.
155	some questions might be too obvius - e.g. the community helping with verification of hardware. Just won't work out.
161	what is the point of survey?
162	The 1-5 are backwards. Usually 1 means strongly disagree, and 5 means strongly agree.
163	Usually the choises are the other way around, strongly agree = 5 & strongly disagree = 1, maybe because of the ltr - > rtl difference. I first managed to give the opposite answers I meant on the first two pages before I noticed.
167	Really interested in the results :)
168	Question about Linux not specific enough, the BSD's could also be used as an Open Source Development platform - and OpenBSD are looking to port to the Neo for example.

No.	Comments and Suggestion
176	My reasons for not recommending the phone to my friends is currently due to ease of use - the phone is not there yet. Many features are still not fully functional and non-technical users are less likely to know (or want to know) how to get the phones to properly function. As for the price question, I paid \$400 for my phone and I can not yet rely on it for stable phone calls. Qt had worked fairly good, but it would drop the connection after a few minutes. Newer Qt versions might have improved a bit. I have a \$20 Go-Phone that was more stable but it doesn't have GPS and all the other fixings. Until the features that phone intend to support are more stable, I still consider the FreeRunner to be an expensive (but still fun) toy.
177	can i please have some of the statistics after the survey is finished?